

WORLD'S END NEWS

The Newsletter of the World's End Residents Association

May 2004

WELCOME

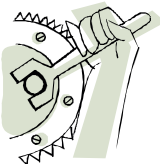


Welcome to the latest World's End Newsletter. Much has happened since our last newsletter. The most notable of which event was the promotion of our estate manager, Alasdair Manson, to the position of Neighbourhood Manager for the south of the borough. The TMO promptly filled the position of Estate Manager by seconding a member of staff from elsewhere in the borough. We take great pleasure in welcoming our new Estate Manager, Gary Riley, onto the World's End Estate and hope he will be more than able to carry on Alasdair's good work.

ESTATE MANAGER'S UPDATE

Hello Everyone,

My name is Gary Riley and I'm the acting Estate Manager for the Worlds End Estate.



My experience in local authority housing spans 12 years. I've previously worked for the London Borough of Hammersmith & Fulham, Hackney and Camden council and more recently as the TMO Housing Officer for the Cremorne Estate. In the short time I have been here I have already gained a broad understanding of the problems and issues at Worlds End.

During my time at the estate, I will be focussing my efforts into making the estate a cleaner, more secure place to live. There are a number of projects that I hope will achieve this and I will be working hard with the residents association and other agencies to achieve these goals. I will write to all residents explaining more about the ideas we already have to improve the estate in due course, however any suggestions you have are most welcome.

I will be available at the estate office on Mondays and Wednesdays between 10.30am and 4.30pm and on Friday between 10.30am and 4.00pm. These are the times the estate office is open, but I would note that I will actually be on the estate for most of the working week, but may be in meetings or inspecting communal parts, etc. Therefore please feel free to contact the concierge if you need to speak to me urgently. My office contact telephone number is (020) 7838

5314.

The Housing Officer, who deals specifically with rents and nuisance complaints, Catherine Rock will also be available at this office on Monday afternoons between 2.00pm and 3.30pm. On the first Monday of every month Catherine's surgery is between 5.00pm and 7.00pm.

I am looking forward to working together with you all in order to improve the lives of all residents at Worlds End Estate.

MAJOR WORKS

Lifts: New lifts have now gone into operation in four towers: Greaves Tower, Whistler Tower, Dartrey Tower and Berenger Tower. The other lift in each of these towers has now been taken out of service and work on them has commenced and is expected to be complete by September. At that point work will switch to the other three towers: Ashburnham Tower, Blantyre Tower and Chelsea Reach Tower where the work is expected to take a further year.



Walkways: Work has begun on phases 2 and 3 of the walkway renewal works. The walkways being worked on as part of phases 2 and 3 are Upper Whistler Walk, Upper Dartrey Walk, Upper Berenger Walk, Upper Blantyre Walk and Dartrey Walk. The work consists of removing and replacing the existing walkways surface as well as renewing the electricity and telephone supply to each flat. The walkway colour scheme chosen for the new walkway surface is a light grey/dark grey combination, which it is hoped will prove resistant to staining. The Council expects phases 4 and 5 (covering the

remaining walkways of Whilster Walk, Blantyre Walk and Berenger Walk) to begin as soon as phases 2 and 3 are complete later this year.

Windows: The bulk of the Windows replacement works is now complete. Only Chelsea Reach Tower and a number of flats in Ashburnham Tower, Blantyre and Berenger Walks remain to be completed, as well as a small number of flats where additional or corrective works are still required or issues remain to be addressed. The work is expected to be complete by late May/early June.

Security: The Council and TMO continue to evaluate the work presented by the project's consultants (Pellings). An announcement as to how and when the works are to progress is expected shortly. The issues surrounding the proposed partitioning of the estate have yet to be resolved but the Council and TMO are expected to continue to try and address them.

POLICING

PC Ricky Haruna, our Beat Officer, writes:



I am PC Ricky Haruna and am based at Chelsea Police Station. I have been asked to write a short article introducing myself and outlining some of the problems prevalent in our ward.

I have been in the Metropolitan Police for two years. I applied for the post of Beat Manager because of its close links with the community and various agencies. I particularly requested Cremorne Ward because of its diversity. I was fortunate in achieving the role of Beat Manager in December 2003 and, although challenging, enjoy my new role.

WORLD'S END RESIDENTS ASSOCIATION

OPEN MEETING

To discuss:

- ♦ Anti-Social Behaviour
- ♦ Security

At 7.30pm on Tuesday, 4th of May 2004

In the WERA Clubroom.

ALL RESIDENTS WELCOME

I work with the community and in partnership with several organisations such as Neighbourhood Watch, Residents' Associations, Housing Associations, Social Services, local schools and the TMO in my efforts to deal with local problems.

Thankfully Chelsea is a relatively safe part of London. However, crime is committed here and residents should be aware of this. The type of crime that is prevalent in the ward includes:

Street Robberies: Unfortunately, the majority of robberies in the ward are committed by local youths. They move in groups and may travel around on bicycles or mopeds as well as on foot. Their methods include identifying a person and then using or threatening violence to take their belongings. It is important to note that not all youths are criminals and not all robberies are committed by youths. Robberies are often an opportunist type crime: a would-be robber will look for someone with valuables in sight. Residents should hinder would-be robbers by keeping valuables out of sight.

Motor Vehicle Crime: Theft from, and of, motor vehicles. This may involve the removal of alloy wheels from cars or the theft of valuables from within the car. Any car parked on the street should have nothing removable on display inside.

Burglaries: Burglaries are also opportunistic whereby the would-be burglar walks around looking for unsecured premises. Some burglars pose as builders, electricians or plumbers and will wear the appropriate overalls and may even display a sign stating a genuine company's name. However they are not what they claim to be and have been successful in deceiving their way into homes and fleeing with valuables. Fortunately, this type of burglary is preventable by first, not allowing them into your home and secondly, by checking with the company they claim to be working for. This may sound like common sense but you'd be surprised how complacent we can be at times.

Youth Disorder: Officers are often called out to deal with groups of youths loitering in streets and in communal stairwells and walkways on estates, smoking drugs, shouting, swearing, urinating and generally making the residents feel intimidated. These youths often disappear before police arrival because of lookouts that inform them when police are approaching. They need to be identified and dealt with sternly. We are working in close partnership with the various agencies to deal with this and other growing problems involving youths. However help from the local residents is needed. I urge all members of the community to get involved in dealing with this problem by passing on information to

either the PCSO's or Police.

In order to tackle these and other problems the following have recently been introduced:

New Police Powers: Reckless youths on scooters frequently cause annoyance to Chelsea residents. Recent legislation has allowed police (in certain circumstances) to confiscate the vehicles of those who use them to cause distress or annoyance.

Police and Community Support Officers (PCSOs): There are ten new PCSO's in uniform and patrolling the ward. They are based at CHELSEA POLICE STATION and are briefed on a daily basis about crime and disorder in the ward. They deal with youth disorder, anti social behaviour and can also issue tickets for cycling on the pavement. They offer reassurance to the community and are a point of contact between the residents and the police and have the power to detain suspects. They are a valuable asset to the ward and are already having a positive affect in the community.

I myself patrol the ward daily and am approachable to all. I've made it my personal duty to meet and greet all residents. I run a one hour surgery at 37A Whistler Walk on the World's End Estate every Thursday from 2pm to 3pm. I am also contactable on (020) 8246 0406. Please feel free to call, you can leave a message on the answer phone and I'll get back to you.

MAKE A NOTE...

ESTATE MANAGER'S OFFICE HOURS

The Estate Manager is available from the Estate Office on Mondays and Wednesdays from 10.30am to 4.30pm, and on Fridays from 10.30am to 4pm.

HOUSING OFFICER'S SURGERY

In the Estate Office every Monday from 2pm to 3.30pm except for the first Monday of the month when it runs from 5pm to 7pm.

WARD COUNCILLORS' SURGERY

In the WERA Clubroom, the third Friday of every month at 7.30pm.

WHAT IS ... ?

WERA

WERA is the World's End Residents Association. As the officially recognised residents association on the estate WERA serves to represent the views and interests of all of the estate's residents.

Any legal resident of the World's End Estate aged 18 years or over can become a member of WERA by paying £1 for a year's subscription.

The activities of the residents association are carried out by the committee and officers. The committee meets regularly to discuss matters of interest to the residents of the estate such as major works, cleaning and maintenance, anti-social behaviour and crime, and so on. Meetings with the TMO, the Council, Councillors and other organisations and individuals are held regularly. Committee members and officers carry out this work on a voluntary basis: they willingly contribute their free time in an effort to make estate a better place in which to live for everybody.

In addition to regular committee meetings WERA also holds a number of Open Meetings every year. These are held with a specific purpose in mind and are often attended by Council or TMO staff or other relevant bodies. All residents are invited to attend.

Whilst WERA receives a small grant from the Council it is primarily funded by the money it receives from membership renewals. It is therefore of vital importance that members renew their membership. The funds are required to cover the association's expenses; such as the production of this newsletter.

Those residents wishing to participate are encouraged to sit on the committee. Elections to the committee are held at the association's AGM where members can be nominated for election. We ask that all residents consider joining WERA and serving on the committee.

If you would like more information please contact WERA at: "World's End Residents Association, 16 Blantyre Street, World's End Estate, London SW10 0DS", by phone on (020) 7785 3095 or by email at "wera@worlds-end.org.uk". Or visit our website at: "http://www.worlds-end.org.uk".

CRIME AND ANTI-SOCIAL BEHAVIOUR



If you witness a crime REPORT IT to the Police. Dial 999 in an emergency; otherwise call Chelsea Police Station on (020) 8741 6212.

If you witness anti-social behaviour REPORT IT to the Estate Manager on (020) 7838 5314, or to the staff in the Concierge office.